FORTLINE Help sheet

CAME gate motor: manual release and faults

Covers: CAME swing and sliding operators (model-specific release: call us)

Stop and call us

- Keep clear while the gate is moving. Never walk, cycle or drive through until it is fully open and stopped.
- Never override, cover, move or bypass safety edges or photocells.
- Turn off the power to the gate before using the manual release, even in a power cut.
- If the gate moves on its own, moves unevenly, or won't stop and reverse on contact, stop using it and call us.
- Don't try to repair the motor, arms, hinges or control box yourself.

Opening the gate by hand

1. CAME ask installers to leave a tag near the motor explaining how to release it. Look for that tag first.
2. Turn off the power to the gate before using the release.
3. If there's no tag, or you're not sure, call us on 01635 938998. Don't force anything.

Putting it back to automatic

1. Call us on 01635 938998 and we'll talk you through it for your motor.

If the gate stops or reverses

1. Check nothing is between the photocells or in the gate's path. If it still won't work, call us.

Not sure, or it hasn't worked? Call **01635 938998**
Mon–Fri 8:30am–5:30pm. Out of hours, call 01635 938998

User steps only. Use your own user code or key and never write it on this sheet. More help: fortline.co.uk/help.html