FORTLINE Help sheet

Beninca gate motor: manual release and faults

Covers: Beninca BULL, YAK and BISON sliding operators

Stop and call us

- Keep clear while the gate is moving. Never walk, cycle or drive through until it is fully open and stopped.
- Never override, cover, move or bypass safety edges or photocells.
- Turn off the power to the gate before using the manual release, even in a power cut.
- If the gate moves on its own, moves unevenly, or won't stop and reverse on contact, stop using it and call us.
- Don't try to repair the motor, arms, hinges or control box yourself.

Opening the gate by hand

1. Turn off the power to the gate.
2. If the gate has any extra lock, unlock it.
3. BULL and YAK: put in the release key, turn it, then pull the release lever open.
4. BISON: the release uses an allen key. If you don't have one, or aren't sure, call us.
5. Move the gate slowly by hand.

Putting it back to automatic

1. Close the release lever (or turn the release back) and lock it with the key.
2. Turn the power back on and check the gate's path is clear.
3. Tell everyone who uses the gate that it's back on automatic, then run it once.

If the gate stops or reverses

1. Check nothing is between the photocells or in the gate's path. If it still won't work, call us.

Not sure, or it hasn't worked? Call **01635 938998**
Mon–Fri 8:30am–5:30pm. Out of hours, call 01635 938998

User steps only. Use your own user code or key and never write it on this sheet. More help: fortline.co.uk/help.html