FORTLINE Help sheet

Morley-IAS fire alarm panel: silence, reset and faults

Covers: Morley-IAS Dimension series DX1e, DX2e, DX4e

Stop and call us

- Any sign of fire, smoke or burning: get everyone out and call 999. Don't investigate.
- NEVER silence or reset until the cause has been found and the building is confirmed safe. If in doubt, get everyone out and call 999. Don't go back in until the fire service says it's safe.
- A fault left alone means part or all of the building has no fire protection. Call us the same day.
- Never disable or isolate zones or devices to stop a fault or a false alarm.
- Don't open the panel, or remove, cover or bag detectors (only an engineer does this, as a controlled action).

After a fire alarm

1. Follow your fire procedure first. The zone lights and screen show where the alarm is.
2. Press MUTE BUZZER to quieten the panel's buzzer. This works without a code.
3. Find the cause, such as a pressed call point. Any sign of fire, or no cause found: get everyone out, call 999, then call us.

4. Press a control key and enter your user code, or turn the access key if one is fitted.
5. Once the cause is known and the building is confirmed safe, press SILENCE / RESOUND to stop the sounders, then call us on 01635 938998.
6. When the cause has been corrected, press RESET to clear the alarm.

Afterwards

1. Record the alarm in your log book.

If the panel shows a fault

1. Press MUTE BUZZER.
2. Read the fault on the screen and write it in your log book.
3. Call us on 01635 938998. Don't reset it or disable devices to make the fault go away.

Not sure, or it hasn't worked? Call **01635 938998**
Mon–Fri 8:30am–5:30pm. Out of hours, call 01635 938998

User steps only. Use your own user code or key and never write it on this sheet. More help: fortline.co.uk/help.html